



GREENWOODS TIMBER FLOORING RAW SOLID PARQUETRY WARRANTY

Provision for any claim: a prior to installation moisture check of minimum 5% of the purchase quantity is required for any claim to be raised. Any product with a moisture rating outside 8-13% is not to be installed.

Exclusions of warranty

The following are not covered by this warranty:

- Damage due to transportation, storage, handling, installation, incorrect maintenance and cleaning or any other external causes
- Indentations, scratches, damage caused by negligence, exposure to extreme heat, dryness or water saturation, accidents, abuse, misuse, stains or other damage caused by animals. Buildings continually unoccupied more than 50 days & locked with lack of ventilation or during extreme heat & humidity, will void the warranty. Failure to follow installation guideline and maintenance instructions, insufficient protection, improper or unauthorized alterations or repairs to the original manufactured product and or any damage caused by any footwear.
- Product installed in wet areas including bathrooms, toilets, areas or rooms where a floor water drain is required or present.
- Natural variations in colour or grain pattern variations between the samples and the installed floor.
- Boards are visibly faulty on either structure or surface prior to installation should not be installed and are therefore also not covered by this warranty

Greenwoods Timber Flooring VIC

92 Scanlon Drive

Epping Vic 3076

PH: 1300988513

Greenwoods Timber Flooring SA

U4 21-23 Cheltenham Pde

Cheltenham SA 5014

PH: 0402999238

Greenwoods Timber Flooring NSW

C2/23-25 Princess Road East

Auburn NSW 2144

PH: 0430812122



- Surface coating damage caused by using dust tape, masking tape and or any other industry tapes.
- Seasonal changes and variations in humidity & temperature the flooring will expand and contract within the manufacturers recommended tolerances and is not a manufacturing defect.
- During extreme heat & humidity, excessive shrinkage or expansion small cracks or cupping may occur and is not warranted.
- Damage caused by force majeure/natural disasters, standing water, hydrostatic pressure, pet urine or other corrosive liquids or outside water

Warranty Claims

If GREENWOODS TIMBER FLOORING accepts a claim under this limited warranty, it will replace the affected material with the same product or another product of equal value. The sole remedy herein is the replacement of all defective products. This limited warranty covers the cost of materials only and does not include labour or any other related costs. Under no circumstances shall GREENWOODS TIMBER FLOORING be liable for any loss or damage arising from the purchase, use of inability to use the product or any special, indirect incidental or consequential damages. Any party that commits to floor repair/maintenance without the consent of GREENWOODS TIMBER FLOORING will be responsible for the cost of the repair or replacement. All settlements will be accompanied by a waiver signed by all parties.

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